### WELCOME

### Annual Meeting 2025

Carolyn's Place Inc





Carolyn's Place is a community based nonprofit ministry dedicated to helping women & men facing unplanned pregnancy to choose life. Our Mission

"Love one another" – John 13:34

Carolyn's Place, Inc. Pregnancy Care Center is a ministry committed to empowering individuals, through education, comfort and assistance to make life choices related to their sexuality and childbearing consistent with the sanctity of human life and our Catholic values.



#### **Our Leadership**

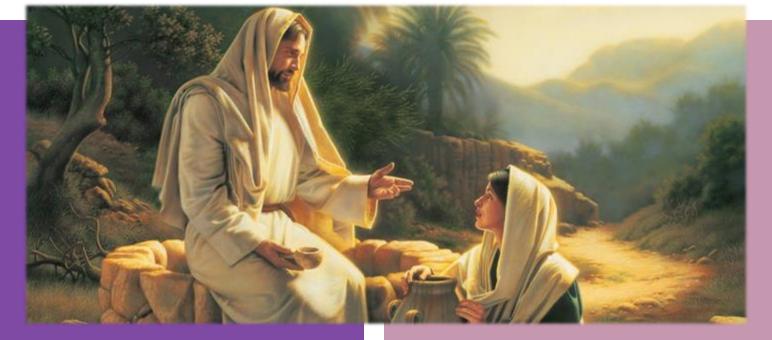
Sr. Catherine Mary Clarke, FSE, Chair Deacon Victor Mitchell, Secretary Steve Tranguch, Treasurer John Lynch, Executive Director

Board Members Rev. Robert Rousseau Sr. Mary Richards, FSE Jill Zabit Larry Duffany Carmelina Calabrese

#### **Our Team**

Meagan Monaco, Client Services Director Genevieve Mallon, Client Advocate Chloe Ferraro, Client Advocate Kim Halmose, Business Manager Dr. Michael Rokosky, M.D. EWYL Facilitator Dr. Amanda Jones, DNP, APRN, EWYL Facilitator





#### Challenges in our Age

Marketing, accessibility, & convenience of the abortion pill

Timing pressure of the abortion pill

Normalization of abortion and childless culture

#### Challenges with our Clients

On demand expectations – want services provided now or will not engage later

Multifaceted underlying circumstances that impact pregnancy decision process

Outside Influencers

Figure 5

#### **Telehealth Abortions Now Account for 1 in 5 Abortions**

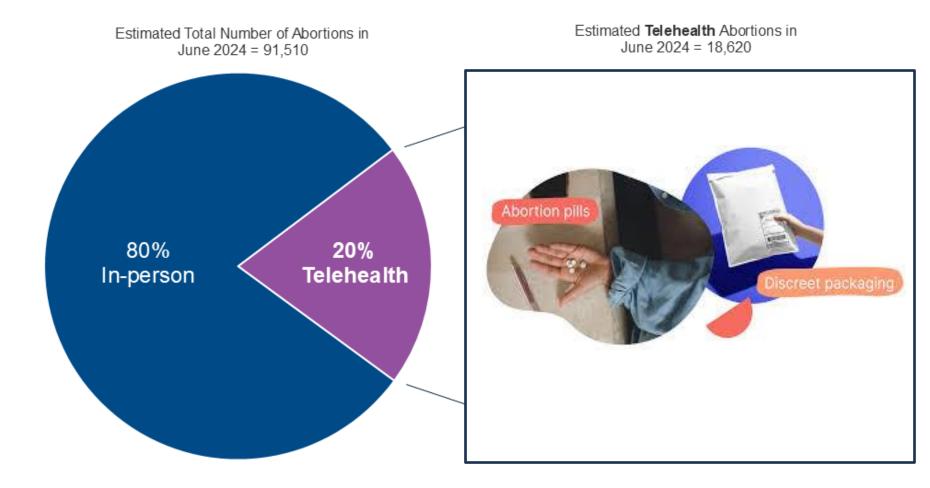
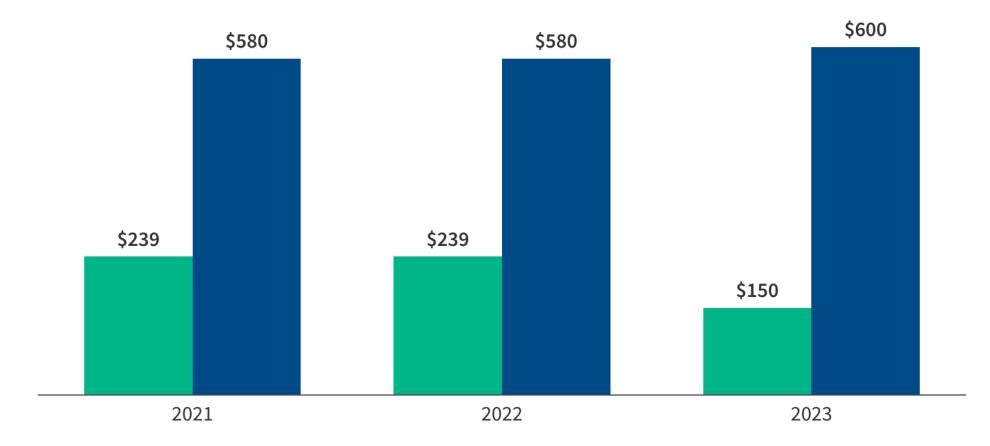


Figure 6

#### Medication Abortion Costs 75% Less When Offered Through Virtual Clinics Compared to Brick and Mortar Clinics

Median out-of-pocket price of medication abortion by facility type and by year of data collection

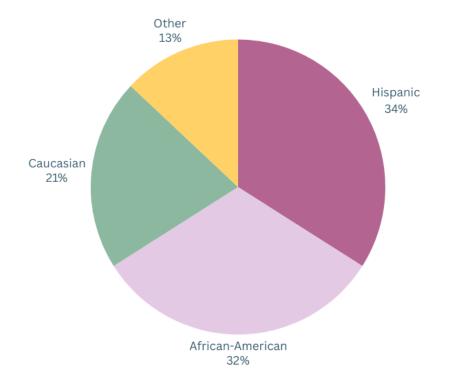
Virtual Clinics Brick and Mortar Clinics



Source: Upadhyay, Ushma D., et al. Pricing of medication abortion in the United States, 2021–2023.

### **Client Services:** Who Are Our Clients?





#### **Hispanic/African American**

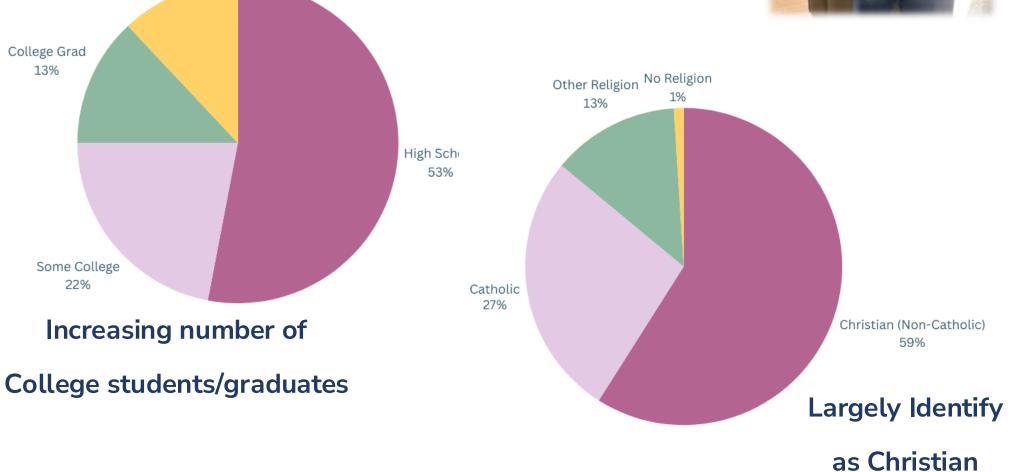
# 30 Up 33%

#### Gen Z – the "iGeneration"

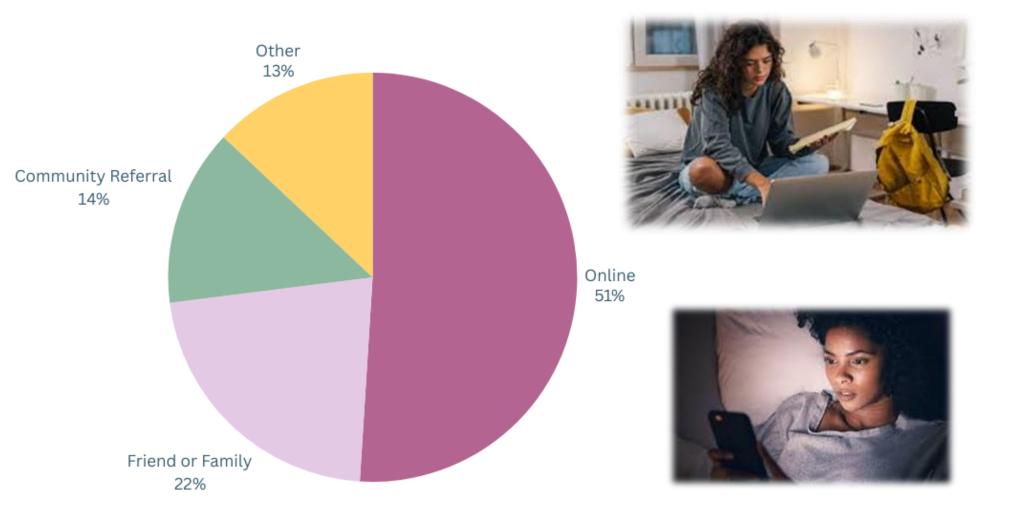
### **Client Services:** Who Are Our Clients?

Other 12%





### **Client Services:** Where Do They Come From?



### Client Services: What Are They Looking For?

Intervention Services

62%



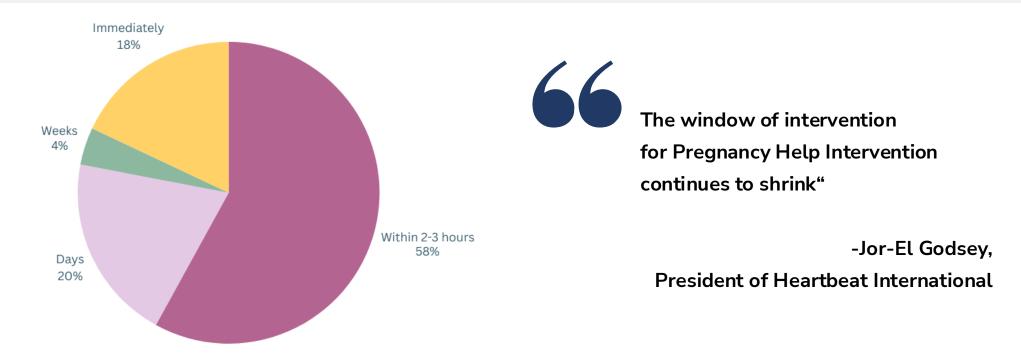
Unplanned Pregnancy

Am I Pregnant? Abortion Information Ultrasound Free Pregnancy Test Near Me

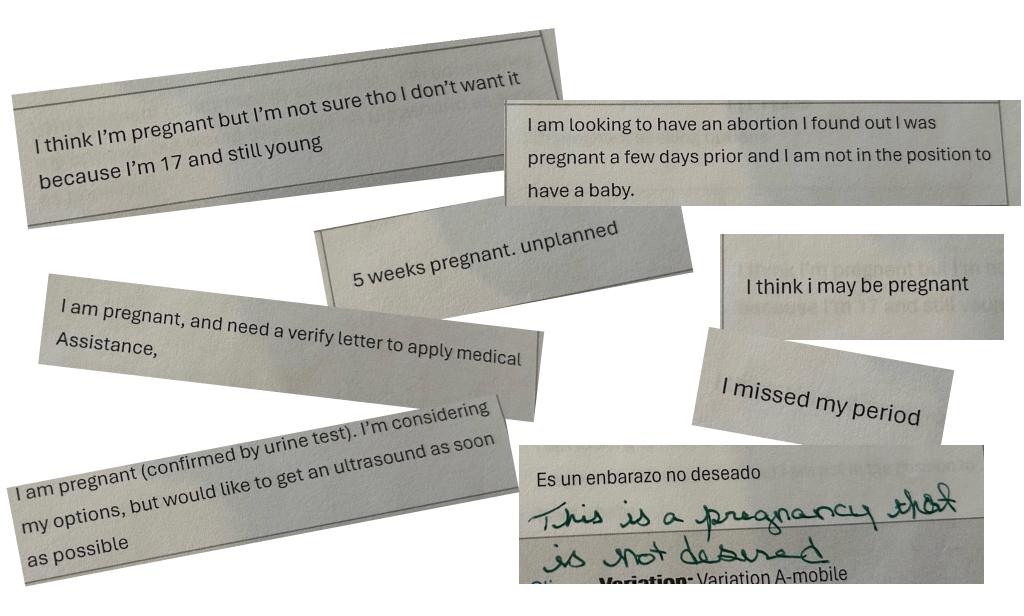
### Client Services: What Are They Looking For?

- The first organization to respond
- The organization that can offer services immediately

### We are not the only call she made



### **Client Services: Examples of Client Inquiries**



### **Client Services: How We Serve**





## **Classes & Resources**

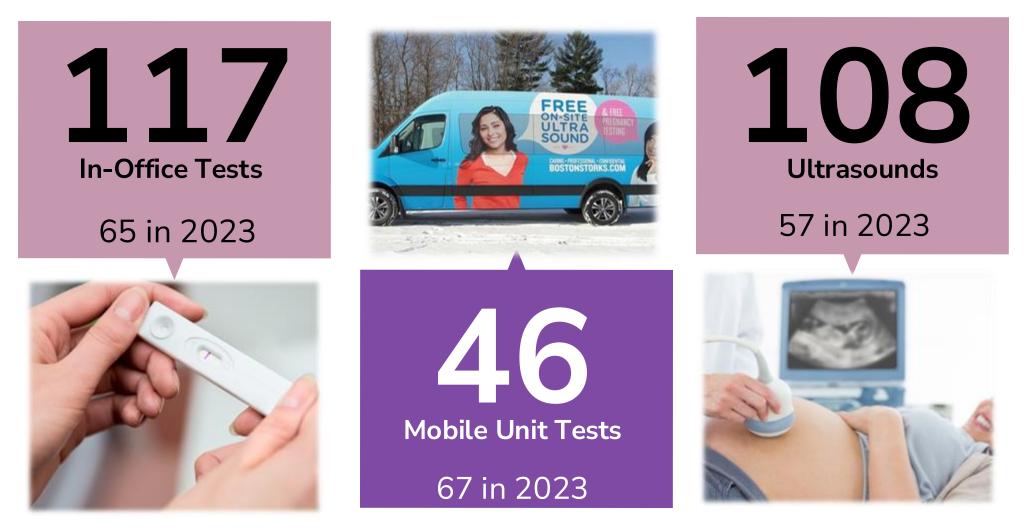






### **Client Services:** How We Serve - Testing

Pregnancy Tests and Ultrasounds are the key to an inquiry becoming a client, and Carolyn's Place becoming a part of the pregnancy decision process



### Client Services: How We Serve – Options Education

#### The L.O.V.E. Approach

Listen and Learn Open Options Vison and Value Extend and Empower



#### **Client Appointments**







224 - Referrals Given 376 - In Session Education



New Unique Clients (407 Clients Pregnant)



### Client Services: How We Serve – Support Services



#### Earn While You Learn

First - time pregnancies 6-week sections Staff Facilitators Delivery & Infant Care Focused



#### Second Blessings

Non first-time pregnancies Online Presentation Life Skills and Childcare Focused 2024 Graduates EWYL - 46 Second Blessings- 22





### Client Services: How We Serve – Support Services



When is aid distributed?

Education Programs Client Emergencies



**46 EWYL Grads** received items at each of their 6 classes

22 Second Blessings Grads received items upon program completion

**185 Emergency Aid Requests** 





#### Who Collects Aid?

Churches Schools Workplaces Ministry Groups Individuals

### Finances: Income

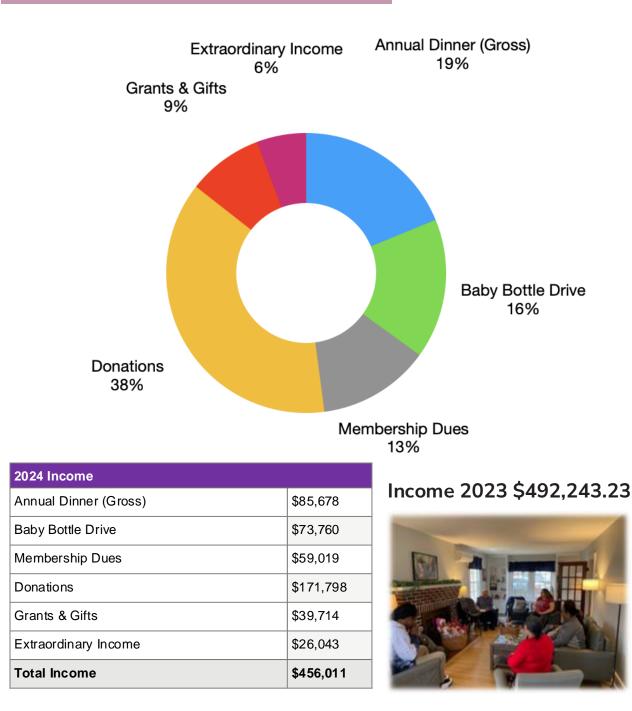
- Increase in giving at Annual Dinner, slight decrease in BBB
- General Gifts stayed strong
- Slight decrease in income in 2024.
- Shifts in timing and goals resulted in less membership drive revenue and grants.

#### 2025 Goals:

Grow recurring support to cover an additional \$80,000 in annual expenses to operate new initiatives, primarily through Membership Drive

Promote the impacts of new initiatives to incentivize support

#### 2024 Income Breakdown



### Support: Fundraisers

Carolyn's Place conducts three major fundraisers each year

#### 2025 Membership

Donations Collected July – Dec 2024: \$53700 2025 to date: \$13,308





### Baby Bottle Boomerang 20 \$73,700 Raised in 2024



2024 Annual Dinner

\$56,900

Net Profit Attendance: 420 Persons



### Support: Agencies

Carolyn's Place receives support from many local charity programs





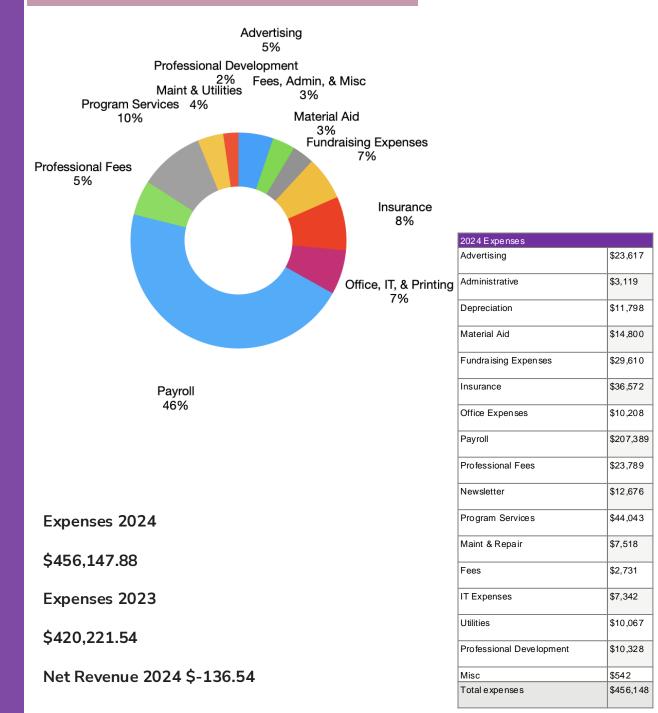
### Finances: Expenses

- Increase in advertising, mobile van
  costs, and payroll (all positions filled)
- Increase in professional development and consulting programs to advance mission
- Increase in education class graduates resulted in more material items purchased.
- Repairs made to leaks in roof / chimney

#### 2025 Goals

Decrease percentage of administrative and overhead costs in relation to service expenses.

#### Expenses 2024



### 2024 Unique Expenses













Carolyn's Place does not accept government funding nor funding with stipulations that are not in alliance with our values.

> All funding comes from private donors and agencies <u>su</u>ch as yourselves.





Savings are invested in accordance with USCCB Guidelines.



Three Major Outcomes from the March 2024 Strategic Planning Session





#### Marketing

"We are not seeing enough target clients because we lack a marketing position, we are not current on marketing trends and are not allocating enough resources toward bringing our services to those who are in need of them"

#### **Medical Services**

"We are not seeing enough target clients because we don't offer the services that abortion-vulnerable women are interested in such as diagnostic ultrasounds, STD/STI Testing, and practitioner administered pregnancy tests"



#### Facilities

"We are not seeing enough target clients because our facilities do not project the professional image of the services they are looking for.



Marketing Personnel

Carolyn's Place has partnered with Choose Life Marketing, an advertising agency that specializes in marketing pregnancy centers, to be responsible for most of our client marketing functions.

#### Marketing Budget

**\$7500** In One-Time Projects

**\$25,000** In Recurring Advertising

Plans to Advance Marketing in 2025

> Advertising Initiatives

Google Ads

Website Redevelopment

Separate Donor Site

Rebranding

SEO

Geofencing

**Banner Ads** 

**Printed Materials** 



#### Medical Services Pregnancy Center Model

- Provides Practitioner –Administered Pregnancy Tests
- Provides limited diagnostic ultrasounds
  - Confirms Location of Pregnancy
  - Confirms Viability (Heartbeat)
  - Determines Gestational Age
- Provides an image of unborn child
- Foundation for Other Services

### **Plans to Advance Services**

#### **Our Goals**

- Make Ultrasound twice as available as current.
- 110 Scans --> 220 Scans/yr
- Reduce no show and cancelation rate by frequent offering.
- Serve as the area hub for this service.

#### **Key Components**

- Supervised by a licensed Medical Doctor or Advanced Practitioner.
- Ultrasounds conducted by a RDMS or RN trained to conduct ultrasounds under orders.
- Urine tests conducted by LPN or RN under orders.
- Pregnancy decision conversation had with client advocate and RDMS / RN.



### **Plans to Advance Facilities**

#### **Facility Needs**

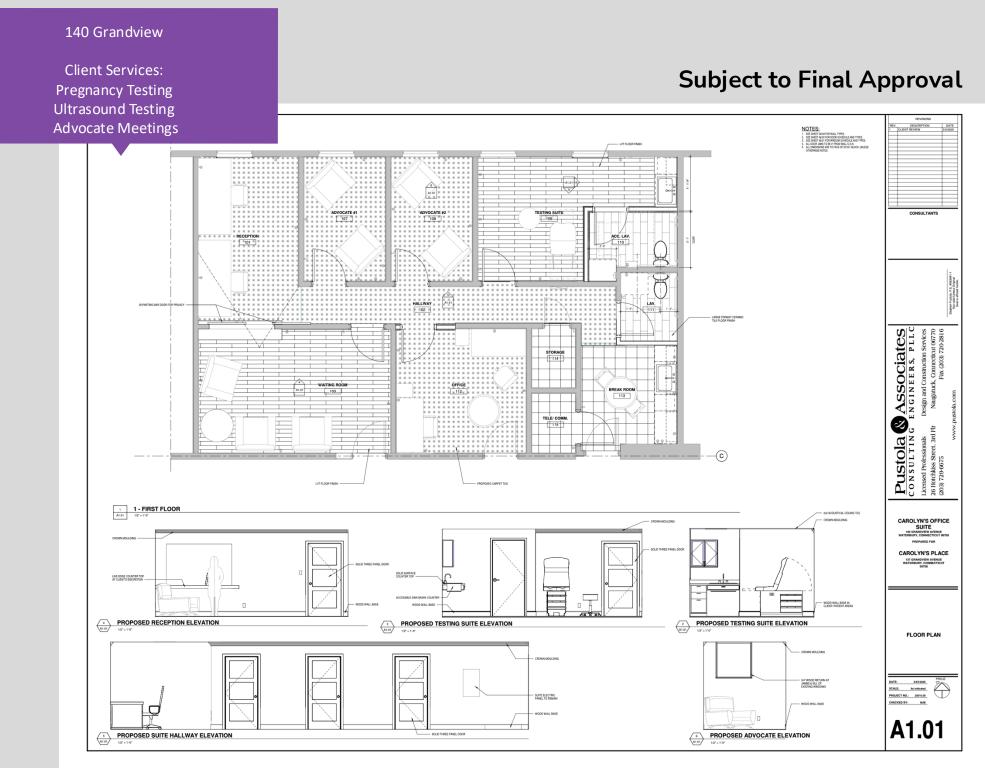
- Ample parking & broader access to parking
- Clear entrance with waiting area, reception counter, and locking door to service area.
- Space for client advocate meetings
- Provisions for pregnancy testing (bathroom) and ultrasound equipment.
- Separate space for employee breaks and personal items.
- Distance between sensitive client services and support service functions.

#### 140 Grandview Avenue

- Maintains overall location, including bus stop.
- Ample parking for new office space and existing office.
- Provisions for waiting room, reception area, client advocate rooms, ultrasound suite, staff office, and break area.
- Lease agreement provides flexibility long-term.

#### 137 Grandview Avenue

- Continued programming space for parenting classes.
- Continued use of personal needs space and donations processing.
- Continue to host business office on main level.
- Parking lot freed up for volunteers.
- Schedule less restrictive for volunteer work.



#### 137 Grandview

Material Aid Room / Storage Parenting Classes & Support Groups Business Office Support Functions



#### Subject to Final Approval







#### **Goal Opening Date**

September 1 2025

There are many circumstances that could affect this goal date/

#### **Moving Forward**



#### Marketing

Hired Choose Life Marketing to facilitate these major projects.

Each project is worked on in succession.

All mechanisms on-line for Sept 1.



#### **Medical Services**

Hired NIFLA for professional assistance in this conversion process.

Working with a promising candidate for medical director.

Paperwork & legal review



#### Facilities

Working with Real Estate Agent

Working with Engineer

Begin moving present services / office to new spaces once build – out work is complete. LINITED OF

Field detter beneficien

We would be glad to entertain a limited amount of questions.

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